

FREQUENTLY ASKED QUESTIONS

MALAYSIA DIGITAL ARRIVAL CARD (MDAC) FOR FOREIGN CITIZENS AT KUALA LUMPUR INTERNATIONAL AIRPORT (KLIA)

1. How to register for MDAC?

First step: Before arriving in Malaysia;

Complete and submit the application. Applications can be made as early as three (3) days prior arrival date in Malaysia.

<https://imigresen-online.imi.gov.my/mdac/main>

Second step: Upon arrival in Malaysia;

Present the MDAC registration and proceed to the immigration counter for passport verification.

2. Are there any exceptions for foreign citizens to complete MDAC?

Yes, the following categories of foreign citizens are exempted:

- A. Singapore Passport holders
- B. Diplomatic and Official Passports holders
- C. Permanent Resident (PR) status holders
- D. Holders of Long-Term Visit Passes issued by the Immigration Department of Malaysia, e.g., Employment Pass, Temporary Work Visit Pass, Student Pass, etc.

3. Are international airline crew members excluded from completing MDAC?

Yes, when on duty and submitting the General Declaration form to the crew inspection counter.

4. Is it necessary for foreign citizens who have just received permission for a Long-Term Visit Pass with Visa With Reference (VDR) or an e-VISA Approval Letter (eVAL) but have not yet received the physical Long-Term Visit Pass to complete MDAC?

Yes, they need to complete MDAC.

5. What is meant by the Date of Departure in the MDAC form?

The travelers must provide the date they will depart Malaysia for another country.

6. How can I correct informations that are wrongly entered?

You must resubmit a new MDAC form with the correct information.

7. Do I have to complete the MDAC form if I land at Terminal 1 on a transit flight and then take off from Terminal 2 or another airport in Malaysia (LTSAAS Subang)?

Yes, you need to fill out MDAC.

8. Is it permissible for me to complete the MDAC on behalf of someone else, such my father-in-law, a senior person, a child, etc.?

No restrictions apply; however, the traveller still needs to go through the immigration vetting process at the immigration counter, thus they must present all information on MDAC.

9. What is the immigration vetting process?

It is a prerequisite for entry into Malaysia for foreign citizens. Please refer to the following link: <https://www.imi.gov.my/index.php/en/main-services/entry-requirement-into-malaysia-en>